

Merton and Lambeth Citizens Advice Bureaux Limited



Board members

The organisation

We address issues that impact individuals and our society.

An elderly gentleman received a bill for over £200 for reverse charge telephone calls. Without being warned of a BT's £4 a minute charge, he spoke to his wife in hospital. We negotiated with BT to have his bill reduced to £16. We worked with our national Citizens Advice and BT to ensure that bill payers are warned of such charges.

We appealed the decision by Work Capability Assessment to award zero points to a client who, as a result of an industrial accident, is unable to work. We research, prepared and drafted an appeal submission which resulted in the client's benefit being fully reinstated as he received 18 points, 3 more than is necessary to qualify for this type of benefit.

We worked with Consumer Focus and the Law Society to remove a misleading statement from a company's website that claimed that its will writing services were 'regulated'.

The role

Merton & Lambeth CAB is seeking five new board members as a part of the board's succession plan.

You will join the team which will approve the strategy and policy for the organisation. You do not have to be someone who is very familiar with the service but you will want to use your skills and experience to make us a more effective organisation that provides free and impartial advice. You will have previously worked with committees or boards. Additionally you will have some experience of one of the following:

- community development
- legal advice
- NGO management
- fundraising

We are seeking a diverse board and are keen to receive applications from a range of backgrounds.

Board members volunteer their time for Merton & Lambeth CAB and expenses are met in full. The rewards come from helping steer an advice organisation that helps the community and those in need.

The next steps

If you are considering applying for this role, you should read all of the further information before proceeding.

- Role profile
- Background information
- Merton & Lambeth Annual Review

The process

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Send your CV and covering letter stating how your skills and experience those sought to Jacki Harvie:

jacki.harvie@mertoncab.org.uk

Closing date: 13 October 2010